

Planning and conducting cross-cultural qualitative research in health services

Introduction

- Many health services provide care to multicultural communities
- Despite this, participants from culturally and linguistically diverse (CALD) backgrounds are underrepresented in health research which limits evidence informing healthcare for CALD communities
- CALD consumers must be included in health research and using cross-cultural research methods may assist with addressing these issues

Aims

To identify and synthesise **key methodological considerations** for cross-cultural qualitative research in health settings

Methods

- Literature review
- Synthesis and description of key methodological considerations

Key methodological considerations identified

When planning and conducting cross-cultural qualitative research, 8 key considerations include:



Take Home Messages

- Health researchers should consider and address these steps to ensure cross-cultural research is **safe, ethical, effective, high quality and rigorous**
- Increasing the **volume and quality of inclusive research** will ensure the care needs and experiences of CALD consumers are included in evidence informing health care policy and practice



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Biography

Ms Cassie McDonald is a clinician-researcher with an interest in health literacy from Melbourne, Australia.

She is a full time PhD candidate within the Department of Physiotherapy at The University of Melbourne. Her PhD thesis is entitled: Exploring opportunities to improve the health literacy responsiveness of hospital outpatient waiting areas.

Cassie's poster presentation summarises key methodological considerations for planning and conducting cross-cultural qualitative research in health. This will be reported as a methods chapter in her PhD thesis.

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